



ONESHARE HEALTH IS NOT AN INSURANCE COMPANY.
This is an ACA-exempt Health Care Sharing Ministry.

PRODUCER CONNECT



Eligible Sharing Requests for September \$4,717,373.58	Sharing Facilitated in September \$4,717,373.58	Total Medical Expenses Shared \$121,186,654.49
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IMPORTANT NOTICE(S)

A Reminder From Our Chief Legal Officer.

As we enter the open enrollment season, it is important to remember that providing complete and accurate information to potential Members is incredibly important. They need to know that their OneShare Health Program is not an insurance product and is not an ACA-compliant plan. Please note that your OneShare Health contract expressly prohibits these kinds of misrepresentations.

We listened and made some changes to the enrollment process based upon your feedback. Effective Monday, September 27th, the DocuSign Member agreement no longer expires at the end of the current day. This has been extended to 72 hours. Additionally, you should receive an email notification when the Member agreement is sent to the Member and another when the Member signs their agreement. Members will receive daily email reminders until they either sign the agreement or it expires.

Coming Soon – Intuitive Mental Health Chatbot from Clever Health™

To replace the Mental Health Resources offered by IBH that will no longer be available, we are providing Members with Mental Health Resources through Bella, Clever Health™'s Intuitive Mental Health Chatbot. Bella connects 24/7 via text messaging to support Members in the moments they need it most,

and is especially good at helping with anxiety and depression to boost mental health and resilience. The Intuitive Mental Health Chatbot meets HIPAA health care industry requirements to protect Members' privacy so they can enjoy the following Features:

- AI-powered mental health coaching chats that specialize in anxiety and depression
- Provides self-help content and coping techniques
- Accessible 24 / 7 / 365, 100% anonymous
- Ability to start, stop, and pick up the conversation at any time

For OneShare Health Members in a crisis, please call the Suicide Prevention Lifeline at [800-273-8255](tel:800-273-8255) for help.

Do Your Members Ask How Smart Virtual Care works? Here's an Easy Step-by-Step Guide on How to Use this Feature!

- **Step 1:** The Member downloads the app (see instructions below).
- **Step 2:** They select which family member needs care.
- **Step 3:** Then the Member fills out the smart questionnaire.
 - Once completed, the smart questionnaire is then reviewed by a Provider, who sends the diagnosis, treatment plan, and prescription (if needed) back to the Member via the app.
 - In some rare cases, the Provider will initiate a call with the Member for further evaluation and/or clarification before sending their diagnosis, treatment plan, and prescription if needed.



Here's what our Members have to say about Smart Virtual Care:

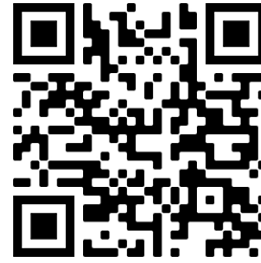
"Very responsive and timely"
"This was my first experience, and it was quite pleasant"
"Super helpful, thank you"
"Thank you for helping me"

Here's How Members Can Access Smart Virtual Care via the Clever Health™ App.

- Have the Member scan the QR code

using the camera on their mobile phone:

Note: They do not need to take a picture of the QR code, simply tap the screen on their mobile phone to focus on the QR code. The active link will then appear. Click on the link to be taken to download the Clever Health™ App.



- Or click this link using their mobile phone <https://join.cleverhealth.ai/oneshare> and follow the prompts to download.
Note: Members cannot download the Clever Health™ App on their desktop or laptop computer.
- Direct Members to the Apple App Store or Google Play Store, search Clever Health™, download the app, and enter **Group Number 8101, Member Number 1000** when prompted.

Clever Health™ Smart Virtual Care (Telemedicine) is available to Members without access to a smartphone by calling [833-387-9603](tel:833-387-9603). They need to follow the prompts to be sent a text message or continue to speak with a care coordinator.

As always, if you have any questions don't hesitate to reach out to the Producer Support Team by calling [833-546-4477](tel:833-546-4477), Monday–Friday, 8 am to 5 pm CST. We're ready to assist you!

LATEST ONESHARE HEALTH NEWS



Devotional: Truth and

Check Out the All-New Producer Communications Center

Did you miss an email? Need to refer to information we've previously sent? Our Producer Communications Center conveniently houses all the resources you'll need to stay on top of changes and vital notices. It's all a part of our commitment to helping

Feeling

In this month's devotional, Jeremy, our OneShare Health Chaplain, discusses our feelings and how to deal with negative emotions in our life. Watch this month's devotional video as Jeremy dives deeper into discovering the truth of our feelings through the filter of God's word.

[Watch the Video](#)

OneShare Health's Suggestion Box

If you have feedback regarding improvements you believe can be made within the company, whether it's good or bad, we want to hear your **honest** input! While you may submit your feedback anonymously, if you choose to provide your name and your idea is put into action, we'll be sure to give you credit in our monthly newsletters and press releases.

[Leave a Suggestion](#)

Milestone: \$114 Million in Administered Sharing

OneShare Health is proud to announce we've reached a milestone in our growth: \$114 million in administered sharing of medical costs and expenses for our Members. We're raising the bar on what it means to take care of our Community. Read what this record-breaking figure means for the future of our Health Care Sharing Ministry.

[Read the Press Release](#)

you — and OneShare Health — thrive and succeed.

[Take Me to The Center](#)



Looking for Additional Resources? Join Us to See What's New This Quarter!

OneShare Health hosts interesting and informative webinars every **Thursday at 11:00 am CST**. Tune in and stay informed!

[Register Here](#)

OneShare Health in The News

- [Healthcare Brief](#)
by Will Maddox
Published in Healthcare Business | September 15, 2021
- [Living To Your Full Potential: Discover the path to Complete Wellness](#)
by Jeremy Farmer
Published on Thrive Global | September 15, 2021

Watch our latest videos by subscribing to our YouTube channel!

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Important Elixir RX Prescription Discount Network Update:

Effective September 1, 2021, Giant Eagle is no longer a participating pharmacy in the Elixir (formerly Envision RX) Prescription Discount Program. Members can access their prescription drug savings at other participating pharmacies nationwide including CVS, Walgreens, Rite Aid, Walmart, and Kroger, along with many other grocery chains and independent retailers. Members can search for participating pharmacies by visiting <https://osh.solutionssimplified.com>.



Read the latest articles from the One Share, One Voice Blog by subscribing today!

[Subscribe to the Blog](#)



Check Out the Producer Marketing Portal!

The OneShare Health Marketing Portal is your go-to resource for the latest Compliance-approved marketing materials. In the Portal, you can find our extensive [video library](#), door hangers, pull tab flyers, digital web banner ads, blog articles, and more!

[Go to the Portal](#)

Don't Have Access to the OneShare Health Marketing Portal?

Click [here](#) and fill out the form to request access to the OneShare Health Marketing Portal. If you have any questions, please contact the [Marketing Team](#).

**Have Questions?
Connect with Producer Support today.**

SEND US AN EMAIL:

ProducerSupport@OneShareHealth.com

GIVE US A CALL:

[833-546-4477](tel:833-546-4477)

“Do not withhold good from those to whom it is due, when it is in your power to act.”

Proverbs 3:27 (NIV)

onesharehealth.com

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You received this email because you are an active Producer of OneShare Health.

Have Questions? Reach out to Producer Support at [833-546-4477](tel:833-546-4477).

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Mental Health chatbot Bella is not owned or operated by OneShare Health, LLC but is provided by Clever Health™.

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