

ONESHARE HEALTH IS NOT AN INSURANCE COMPANY. This is an ACA-exempt Health Care Sharing Ministry.



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IMPORTANT NOTICE(S)

NOTICE: We will be slowly phasing out old contracts within the next few months. As we phase out old contracts, you may receive a DocuSign email with a deadline for your signature. We'll be sending more information and notifications about this in the coming months.

New Smart Virtual Care and Dental Network are Live!

Effective August 1, 2021:

- A. Your Members now have access to a new and improved Telemedicine solution via <u>Clever Health</u>TM (see below for a description & instructions).
- B. Your Members are now accessing the <u>Careington POS Dental</u> Network. Members should confirm their current dental Provider participates in the Network.

Telemedicine Update:

Clever HealthTM Smart Virtual Care uses AI and population health data to help streamline and optimize your Member's virtual visit. Clever HealthTM adds greater convenience for OneShare Members, faster visit times, more accurate diagnoses, additional prescription discounts, and 24/7 access to mental health chat resources.

To do this we **highly encourage** Members to download the Clever HealthTM App on their smartphone. This is crucial to getting the most out of their Smart Virtual Care, mental health resources, and RX discounts – it's important to note that the Clever HealthTM App does not work on a desktop or computer.

Members will receive instructions in their Newsletter on how to download, but please see below:

Access Smart Virtual Care via Clever HealthTM by downloading the Clever HealthTM App by either:

 Scanning the QR code below using the camera on your mobile phone: Note: You do not need to take a picture of the QR code, simply tap the screen to focus on the QR code. The active link will then appear. Click on the link to be taken to download the Clever HealthTM App.



Clicking on this link using your mobile phone
 <u>https://join.cleverhealth.ai/oneshare</u> and following the prompts to download.

Note: You can NOT download the Clever HealthTM App on your desktop or laptop computer.

- Going directly to the app or Google Play Store, searching Clever HealthTM, downloading the app, and entering **Group Number 8101** Member Number 1000 when prompted.
- 4. Clever HealthTM Smart Virtual Care (Telemedicine) is also available to Members without access to a smartphone by calling <u>(833) 387-9603</u>.
 Members will follow the prompts to be sent a text message or continue to speak with a care coordinator.

Want to provide more clarification to your Members? View our Frequently Asked Questions here.

See Clever Health FAQs

Careington POS Dental Network

Below are the steps for Members to Access Dental Discounts:

Step 1: To locate a participating Provider, Members may call <u>(833) 387-</u> <u>9604</u> or go online to access the online Provider search <u>https://osh.solutionssimplified.com</u>.

Step 2: When scheduling an appointment, Members should inform the participating Provider's office that they are Members of the Careington Dental Network.

Step 3: Members present their Careington ID card upon arrival to receive savings.

Step 4: The Provider will collect payment at the time of service. Members are responsible for paying the total bill, less the applicable savings, when service is provided.

Changes will go live Sunday, August 1st, 2021. These changes will not affect Members in Massachusetts. MA Members will still utilize their existing Telemedicine and Dental Discounts.

New Member ID cards began mailing out starting July 23rd. Starting August 1st, Members will also be able to access their ID cards within their OneSource Member Portal by logging in at <u>OneShareMembers.com</u>.

If you have any questions, please reach out to Producer Support at **(833) 546-4477** or by emailing **producersupport@onesharehealth.com**.

Your partnership is what keeps our Community strong, and we are confident that these new changes will help keep our Members and their families happy and healthy.





How To Raise Money For Your Church

There are lots of ways to raise money for your church, but many fall short of helping you reach all your goals. Combine a few of these ideas, including partnering with OneShare Health, and you'll be well on your way to making a real difference for your congregation!



Jeff Gary Selected as OneShare Health's New Chief Executive Officer

After an extensive search, the OneShare Health Board of Directors has named Jeff Gary, OSH's former Chief Growth Officer, as our new CEO. Click the button below to read how he'll help grow our Ministry to become a world-class organization.



Important Elixir RX Prescription Discount Network Update:

Effective **September 1, 2021**, Giant Eagle will no longer be a participating pharmacy in the Elixir (formerly Envision RX) Prescription Discount Program. Members can

Check Out The All-New Producer Communications Center

Did you miss an email? Need to refer back to information we've previously sent? Our Producer Communications Center conveniently houses all the information you'll need to stay on top of changes, OneSource updates in Newsletters, and vital information. It's all a part of our commitment to helping you — and OneShare Health — thrive and succeed.

Take Me to The Center



Looking for Additional Resources? Join Us to See What's New This Quarter!

OneShare Health hosts interesting and informative webinars every **Thursday at 11:00 am CST**. Tune in and stay informed!

Register Here

"Pre-Certification" is Now Called "Pre-Notification"

Along with this name change, we've also updated the Pre-Notification requirement for Maternity Sharing. When a Member learns they're pregnant, Pre-Notification is access their prescription drug savings at other participating pharmacies nationwide including CVS, Walgreens, Rite Aid, Walmart and Kroger, along with many other grocery chains and independent retailers. Members can search for participating pharmacies by visiting https://osh.solutionssimplified.com.

OneShare Health's Suggestion Box

If you have feedback regarding improvements you believe can be made within the company, whether it's good or bad, we want to hear your **honest** input! While you may submit your feedback anonymously, if you choose to provide your name and your idea is put into action, we'll be sure to give you credit in our monthly newsletters and press releases.

Leave a Suggestion

Watch our latest videos by subscribing to our YouTube channel!

Subscribe to Our Channel

required. Our Support teams are here to help our Members understand their Program's Maternity Sharing Guidelines. All emails regarding Pre-Notification should now be routed through precert@onesharehealth.com.

OneShare Health Program Update

Within the first 10 Business Days after the Effective Date, a Member can elect to make a Program Change without OneShare Health approval.





Read the latest articles from the One Share, One Voice Blog by subscribing today!

Subscribe to the Blog

Have Questions? Connect with Producer Support today.

SEND US AN EMAIL:

ProducerSupport@OneShareHealth.com

GIVE US A CALL: 833-546-4477 "Each of you should use whatever gift you have received to serve others, as faithful stewards of God's grace in its various forms."

I Peter 4:10 (NIV)

onesharehealth.com

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You received this email because you are an active Producer of OneShare Health.

Have Questions? Reach out to Producer Support at (833) 546-4477.

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Smart Virtual Care is not owned or operated by OneShare Health, LLC, but is provided by Clever Health[™] or Teladoc in MA.

The Prescription Discount and Membership Discount Programs are not sharing services and are not owned or operated by OneShare Health, LLC. These are made available to OneShare Members by Careington and Clever Health[™], or NBI depending on the Program or state in which the Member is enrolled.

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