



Dear Valued Member,

Our goal is to provide OneShare Health Members with excellent customer service, convenience, and full transparency into the OneShare Health sharing process. So, to further enhance your Member experience, we want to tell you all about OneShareBox!

If you have questions about OneShareBox at the end of this email, feel free to reach out to the Member Support Team for guidance!

CONTACT MEMBER SUPPORT

What is OneShareBox?

OneShareBox allows full transparency into where your Monthly Contributions go, whether it's to Members in need or our Partner Charities. Members can easily use OneShareBox to view their shared Contributions and personal sharing information in real time!



Why is OneShareBox Great?

We've specially designed OneShareBox so Members can experience a user-friendly design, including mobile compatibility to view important resources. A simple dashboard allows you to see how your Monthly Membership Contributions are helping the Community and your fellow Members, refer to important documents and tax information, and easily access valuable Member tools, all in one place!



WATCH THE VIDEO

How Do I Access My Personal OneShareBox?

- You can access your OneShareBox via your computer, phone, or tablet at OneShareHealth.com via the "Members" tab in the top navigation. Then, click on "OneShareBox" to sign in.
- On your first visit, you will need to create an account. It is important to use the same email that is tied to your OneShare Membership, so please reach out to Member Support if you are unsure of the email address you used when you enrolled.
- Sharing is what sets OneShare Health apart from traditional health care, and your personalized OneShareBox dashboard provides clear visibility to your sharing activity. The featured numbers show a summary of how much you have contributed into our OneShare Member Network, the portion of that amount has been shared with charities, and a remainder of funds still available to share with others. But don't worry, you are always able submit a Sharing Request even if your available funds are depleted. That just means your Contributions have benefited those in need!
- For more information on your Contributions, you can view a showcase
 of your Sharing Activity and a comprehensive breakdown of everything
 you have shared. As a valued Member of the OneShare Health
 Community, your Contributions are often received by fellow Members
 of OneShare Health alongside our charity partners. You can review each
 Sharing Request you've made to date along with each OneShare
 Member who contributed to your medical expense!
- Tax information and Health Coverage Exemption forms are also located at the bottom of your dashboard. You can sort by year, and easily view all the necessary information needed during tax season! Please note, you can also check your state guidelines for more details regarding taxes.

What Else Can I Access in OneShareBox?

If you're looking to utilize some of our other helpful Member Resources, we've provided easy access to Health@Provider Search, OneShare Concierge for Member assistance, and our Discount Services.

There are also links to our <u>Knowledge Base FAQs</u>, homepage, and the <u>OneShare Health Blog</u>. Remember, you can access your OneShareBox on any device to see your numbers on-the-go!

If you have any other questions or would like more information about OneShareBox, just contact Member Support by clicking below!

CONTACT MEMBER SUPPORT

Until next time,

The Team at OneShare Health

We Want Your Feedback!

How comfortable do you feel with using OneShareBox after reading this email?

COMFORTABLE

NOT COMFORTABLE

"Do not neglect to do good and to share what you have, for such sacrifices are pleasing to God."

Hebrews 13:16 (ESV)

onesharehealth.com

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You received this email because you are an active Member of OneShare Health.

Have Questions? Reach out to Member Support at (833) 546-4478.

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Enrollment in OneShare is not a contract for insurance. Participation in OneShare is voluntary. Enrollment as a OneShare member is voluntary, and the sharing of monetary contributions is voluntary. You are free to cancel your membership at any time. OneShare requests that a voluntary sharing contribution be made for each month you are enrolled, to facilitate the sharing of requests published on behalf of other members.

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