

Program Change Request Form

The Primary Member is the only individual allowed to make changes to a current Membership Program. If you are not the Primary Member please contact Member Support at **(833) 546-4478**.

SECTION 1. PRIMARY MEMBER INFOR	MATION		
First Name:		M.I.:	Last Name:
Member ID Number:			Date of Birth:
Address:			City:
State:	Zip Code:		Phone Number:
Email Address:			
Gender: Male	Female	Requested Effective	Date:

SE	ECTION 2. REASON FOR CHANGE	(yo	u may select more than one reason)	
	Marriage		Death	New Medical Condition
	Birth or Adoption of Child		Financial Reasons	Need Sharing Features Only Available on New Program
	Divorce		Other (provide reason):	

SE	CTION 3. PROGRAM CHANGE F	REC	QUEST								
W	hich Program and Tier are you curr	rent	ly enrolle	d in?							
PI	ease select a new Program belov	N:									
	OneShare Classicsm										
	Program Tier:		Basic			Enhanc	ed		Crown		
	ISA Amount:		\$5,000	\$7,500	\$10,000	\$5,000	\$7,500	\$10,000	\$5,000	\$7,500	\$10,000
	OneShare Catastrophicsm										
	ISA Amount:		\$5,000			\$10,000)				
	Maximum Limit Per Incident:		\$150,000)		\$250,00	0		\$500,0	00	
	OneShare Completesm										
	*FOR CURRENT COMPLETE sm ME	ME	BERS ONL	Υ							
	Program Tier:		Basic			Enhanc	ed		Crowr	1	
	ISA Amount (Ind / Fam):		\$5,000 / \$1	5,000	\$10,000/\$30,000	\$5,000 / \$1	15,000	\$10,000 / \$30,000	\$5,000/\$	15,000	\$10,000 / \$30,000

SECTION 4. DEPENDENT INFORMATION

Add / Remove Dependent / Spouse below. If the Primary Member is being removed, you must complete a new application to continue services for the remaining family members / Dependents. All Members over the age of 18 must sign this form. Adding or deleting dependents to or from the Membership is not considered a program change.
*Changes in this section will not reset sharing parameters.

Dependent Name	Relationship	Ge	ender	Date of Birth	bacco / pe User	St	atus
1			Male		Yes		Add
1.			Female		No		Remove
2			Male		Yes		Add
2.			Female		No		Remove
2			Male		Yes		Add
3.			Female		No		Remove
4			Male		Yes		Add
4.			Female		No		Remove



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		rogram, have you or any Member of section is not applicable to cha		
Arthritis	Crohn's Disease	Anorexia	Bulimia	HIV / Aids
Asthma	Depression	Heart By-Pass Surgery	Hyperlipidemia	None
Congestive Heart Failure	Diabetes I	Heart Disease	Hypertension / High	Blood Pressure
COPD	ilure			
				Yes
ince your Program Active Date, a	are you or any of your Dep	pendents pregnant?		No
in and the Date of	4 5		ii 2	Yes
ince your Program Active Date, o	do you or any of your Dep	endents have or had Cancer at any t	time?	No
las your physician recommende	ed advanced procedures,	(such as CAT / PET scan, EKG, E	EG) for abnormal test	Yes
		e next 6 months for you or your De		No
Do you expect to need sharing fo	or Specialist Visits in the fu	ture?		Yes
Do you expect to need sharing fo	or Specialist Visits in the fu	ture?		Yes No
			-	
ECTION 6. STATEMENT OF BE	ELIEFS (Must agree to a			
ECTION 6. STATEMENT OF BE	ELIEFS (Must agree to al	ll for change to apply)		
SECTION 6. STATEMENT OF BE acknowledge each statement We Believe in the authority	ELIEFS (Must agree to al t below: / of Scripture and the sar			
CECTION 6. STATEMENT OF BE Acknowledge each statement We Believe in the authority life created by God with spe	ELIEFS (Must agree to al t below: y of Scripture and the sar ecial meaning and purpo	Il for change to apply) nctity and dignity of every human se. Il Timothy 3:16; Psalm 139:13-		
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We Believe that every indivand duty to worship God in	t below: of Scripture and the sarecial meaning and purpo didual has the constitution freedom. Il Corinthians	Il for change to apply) nctity and dignity of every human se. Il Timothy 3:16; Psalm 139:13- onal and religious right 3:17; U.S. Const. amend. I		
CECTION 6. STATEMENT OF BEACKnowledge each statement We Believe in the authority life created by God with specific we Believe that every individuals.	t below: y of Scripture and the sarecial meaning and purpo yidual has the constitution freedom. Il Corinthians e biblical and ethical prin	Il for change to apply) nctity and dignity of every human se. Il Timothy 3:16; Psalm 139:13- anal and religious right 3:17; U.S. Const. amend. I		
We Believe and agree that	t below: y of Scripture and the sarecial meaning and purpo yidual has the constitution freedom. Il Corinthians e biblical and ethical primy who experience medical it is our responsibility to	Il for change to apply) nctity and dignity of every human se. Il Timothy 3:16; Psalm 139:13- anal and religious right 3:17; U.S. Const. amend. I	engage in accountable,	

nderstand and agree to the items below:
Within the first 10 Business Days after the Effective Date, a Member can elect to make a Program Change, without an Application Fee, or OneShare health approval. Any additional Program changes within the Program Year will result in an Application Fee of \$125.00. to Within the first 10 Business Days after the Effective Date, a Member can elect to make a Program Change, without an Application Fee, or OneShare health approval. One Program Change is allowed without an application fee per program year. Any additional program changes within the Program year will include an application fee.
Any amount met towards the Program Year ISA will be credited.
Program changes will result in a new Effective Date.
All Program Maximums met will be credited towards the new Program.
Credit for time participating under the original Program will apply towards Waiting Periods.
Pre-Existing Condition terms and limitations will be based upon the original Membership Effective Date.
I understand all other Program information currently in place, such as contribution frequency



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By signing this form, you authorize OneShare Health to deliver your Program change determination to the email address provided.

Upon completing this form, you affirm that the personal information you provided at the time of enrollment or Program change was true and correct. If you have presented inaccurate information for the purpose of determining eligibility for a Program change, it could affect consideration of Sharing Requests or Eligibility, and OneShare Health reserves the right to terminate Membership. Please refer to your Membership Guidebook for more information.

SECTION 7: AGREEMENT CONTINUED (All Members over the age of 18 must sign this form) ACKNOWLEDGMENT AND SIGNATURE I have fully read and understand the terms in this change form. As the current Primary Member, I wish to request the above change(s) to my original Program as indicated on this form. The statements and answers set forth are true and correct to the best of my knowledge, and no information has been knowingly withheld. I understand OneShare Health, LLC reserves the right to deny Program change requests. PRIMARY SIGNATURE DATE DEPENDENT SIGNATURE (If Applicable) DATE

This form requires a physical signature, as digital signatures are not permitted. **Upon completion, please submit this form via one of the following:**

By Email: <u>Billing@OneShareHealth.com</u>

By Fax: (682) 477-8117

Attn: Billing Department

Members who email or fax this form can expect a response within 2 business days.

By Mail: OneShare Health

Attention: Billing Department

P.O. BOX 825

Uniontown, OH 44685

Please note that submission of this form via mail could take up to 30 days to process from the date received, and up to 60 days past the Member's next billing date .

OneShare

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Disclaimers & Legal Notices

OneShare Health, LLC is a health care sharing ministry which brings together people of faith to assist each other by voluntarily sharing medical expenses. As a health care sharing ministry, OneShare Health does not contract with Members to provide or pay for medical care, does not offer insurance, makes no assumptions of risk, and does not promise or guarantee that medical expenses will be paid or shared by the Membership. Unpaid medical bills are always your responsibility.

OneShare strives to create a positive Member experience. However, for those unique situations where Members are concerned or dissatisfied, OneShare Health has created a dispute resolution process that is consistent with our shared biblical beliefs about resolution within our community rather than by civil courts (I Cor. 6:1-8).

By becoming a Member of OneShare Health, each Member agrees to use the following Dispute Resolution and Appeal process as the exclusive means for resolving all disputes, including legal disputes, and to not file a lawsuit. The Member agrees not to engage in litigation against OneShare Health, its affiliates, nor its employees or directors for any reason related to health care or Membership.

The OneShare Dispute Resolution process is as follows:

- 1. <u>Call OneShare:</u> Many concerns or questions may be resolved by calling us directly. OneShare strives to provide first class Member service, and we want to know immediately if you are not completely satisfied. Before submitting a written dispute, a Member must first attempt to resolve the issue with the applicable Department within OneShare.
- 2. Written Dispute: If you have been unable to resolve an issue to your satisfaction by calling OneShare, you may file a written dispute within 60 days after the OneShare determination giving rise to your dispute. Disputes may be submitted in three ways: (1) by completing OneShare's Member Dispute Form and submitting it to Dispute@onesharehealth.com, or (2) by completing the Dispute Form and mailing it to OneShare Health, Attn: Disputes, PO Box 825 Uniontown, OH 44685, or (3) by going online to www.onesharehealth.com/memberdisputes and downloading and submitting the form per the instructions above. Any other method of communication will not be considered a dispute for purposes of this Dispute Resolution and Appeal process. The Dispute Form must be completed in full and incomplete disputes will not be considered. OneShare will confirm receipt of your dispute within 3 business days after submission. If the form is incomplete or more information is needed, OneShare will notify you.
- 3. Appeal: You may appeal an adverse determination of your written dispute by submitting OneShare's Appeal Form to Appeals@onesharehealth.com, or by mailing the completed Appeal Form to Attn: Appeals, PO Box 825 Uniontown, OH 44685 within 30 days after the determination of your dispute. You must include a written summary of your appeal, state why you disagree with the previous determination, and include any portions of your Member Guideline which may be applicable. You will be able to attach any documents you feel are necessary to provide complete information to the OneShare Appeals Committee. The Appeals Committee will consider your appeal within 45 days after submission. Appeals of Pre-Notification determinations will be expedited.
- 4. Arbitration: If you are unsatisfied with the decision of the OneShare Health Appeals Committee, the final option is to submit the dispute to Arbitration in accordance with the Arbitration Agreement which each Member signs upon enrollment. You may submit the dispute for arbitration with the Institute for Christian Conciliation (ICC) or the American Arbitration Association (A A A). You will be responsible to bear one-half of the fees of your selected arbitration program (ICC or AAA), and all of your own incidental or legal costs. The arbitration shall be held in Dallas, Texas unless you and OneShare agree to a different location. One arbitrator shall preside over the dispute and shall be selected by mutual agreement between you and OneShare. If the parties cannot agree on an arbitrator, the selected arbitration program (ICC or AAA) will appoint the arbitrator. If you wish to invoke this provision, you must send a written notification to OneShare's Legal Department and submit your arbitration request to:

https://www.aorhope.org/icc

or

https://www.adr.org

ONESHARE HEALTH, LLC (ONESHARE) IS NOT AN INSURANCE COMPANY BUT A RELIGIOUS HEALTH CARE SHARING MINISTRY (HCSM) THAT FACILITATES THE SHARING OF MEDICAL EXPENSES AMONG MEMBERS. As with all HCSMs under 26 USC § 5000A(d)(2)(B)(ii), OneShare's Members are exempt from the ACA individual mandate. OneShare does not assume any legal risk or obligation for payment of Member medical expenses. Neither OneShare nor its Members guarantee or promise that medical bills will be paid or shared by the Membership. Available nationwide, but please check www.onesharehealth.com/legal-notices for the most up to date state availability listing.

*Rates will vary based on state, Member's age, Demographics, Program, and Tier.

^{**}Does not include Washington Catastrophic Program Members, services may vary by state.