



Dear Valued Member,

OneShare Health has always sought to provide affordable health care sharing options for our Faith Community, and our partnership with the First Health[®] Network helps us bring our Members even more savings and access to trusted, quality providers! Read on for important information regarding the First Health[®] Network, and how it will help you find quality care for the best price.

If you have questions about the First Health[®] Network, feel free to reach out to the OneShare Concierge Team, and we'll answer any questions you may have!

[CONTACT ONESHARE CONCIERGE](#)

What is the First Health[®] Network?

The First Health[®] Network is a national health care provider network that includes physicians, hospitals, and other outpatient care facilities. This allows Members to visit more than 5,900 hospitals, over 124,000 ancillary facilities, and over 800,000 professional providers at over 1.5 million health care service locations across all 50 states!

OneShare's partnership with First Health[®] has allowed us to obtain the first HCSM-friendly Provider Network agreement in the country, and these providers deliver medical services at discounted rates, so our Members can save money on their care!

OneShare Health and the First Health[®] Provider Network have partnered together to bring you the best possible care, but we are still separate entities. Therefore, when visiting a provider for a health care need, be sure to **tell them that you are part of the First Health[®] Network through your OneShare Health Membership, as it is First Health[®], not OneShare, whose providers and facilities are contracted and tending to your specific health care needs.**

Providers are familiar with the First Health[®] Provider Network, however, if you do not mention that you are a part of this network, it is possible they could deny your appointment for treatment.



How Do I See if My Provider is in the First Health[®] Network?

To check whether your provider is part of the First Health[®] Provider Network, [visit this page](#) to conduct a provider search. This online search tool provides the most up-to-date and detailed provider information, 24 hours a day, 7 days a week! You can even sort, refine, save your results, or create a list of providers to print or reference later!



What if My Provider is Not In Network?

Not to worry! While OneShare Health is proud to offer our Members the ability to select which providers they use when addressing their health care needs (even if that means a provider is Out-of-Network), you may also help your provider become part of the First Health[®] Network. To get started on the Provider Nomination Process, [click here](#).

How Do I Submit a Sharing Request after Service?

1. Each month, a portion of your Monthly Contribution is designated to your OneShareBox account.
2. When a health care need arises, select a Network Provider for medical assistance.
3. At the time of your Visit, present your Member ID card to your provider; the front desk should reference the network logo on the card. Providers can use the EDI # on the back of the card to submit bills electronically to OneShare.

4. If your provider is unwilling to submit a bill directly to OneShare, request a copy of the CMS HFCA 1500 and/or UB-04 form(s). Then, you may fill out and submit an Expense Sharing Request Form (available in your Member Portal), and fax or mail your completed CMS HFCA 1500 and/or UB-04 form(s) to OneShare Health.
5. OneShare Health will determine Sharing Eligibility for your request. After we process your Form, and your request has been submitted for Member Sharing, OneShare will send you an Explanation of Sharing (EOS). Inside, you'll find 1) the charges from your health care Visit that have been shared by other Members, 2) the charges applied to your Individual Sharing Amount (ISA), and 3) any other charges that were not shared (i.e. what you are responsible for paying to your health care provider).
6. After that, congratulations! Your Sharing Request is fulfilled.



On behalf of OneShare Health in partnership with the First Health[®] Network, we look forward to assisting you in your health care journey and hope to continue fostering relationships that embrace compassionate care! Want to learn more? Contact the OneShare Concierge Team by clicking below!

[CONTACT ONESHARE CONCIERGE](#)

Until next time,

The Team at OneShare Health

We Want Your Feedback!

How comfortable do you feel using the First Health[®] Provider Search after reading this email?

[COMFORTABLE](#)

[NOT COMFORTABLE](#)

“Do not neglect to do good and to share what you have, for such sacrifices are pleasing to God.”

Hebrews 13:16 (ESV)

onesharehealth.com

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You received this email because you are an active Member of OneShare Health.

Have Questions? Reach out to Member Support at [\(833\) 546-4478](tel:833-546-4478).

ONESHARE HEALTH, LLC (ONESHARE) IS NOT AN INSURANCE COMPANY BUT A RELIGIOUS HEALTH CARE SHARING MINISTRY (HCSM) THAT FACILITATES THE SHARING OF MEDICAL EXPENSES AMONG MEMBERS. As with all HCSMs under 26 USC § 5000A(d)(2)(B)(ii), OneShare’s members are exempt from the ACA individual mandate. OneShare does not assume any legal risk or obligation for payment of member medical expenses. Neither OneShare nor its members guarantee or promise that medical bills will be paid or shared by the membership. Available nationwide, but please www.onesharehealth.com/legal-notices for the most up to date state availability listing.

Enrollment in OneShare is not a contract for insurance. Participation in OneShare is voluntary. Enrollment as a OneShare member is voluntary, and the sharing of monetary contributions is voluntary. You are free to cancel your membership at any time. OneShare requests that a voluntary sharing contribution be made for each month you are enrolled, to facilitate the sharing of requests published on behalf of other members.

First Health is a brand name of First Health Group Corp., a wholly owned subsidiary of Aetna Inc.