

ONESHARE HEALTH IS NOT AN INSURANCE COMPANY. This is an ACA-exempt Health Care Sharing Ministry.



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IMPORTANT NOTICE(S)

NOTICE: We've officially changed over our primary sharing email address from <u>Sharing@OneShareHealth.com</u> to <u>MemberSupport@OneShareHealth.com</u>. For any inquiries on sharing information, please reach out to Member Support.

Telemedicine Update:

Welcome to your better, faster, and easier Smart Virtual Care!¹

Let's cut to the chase. Using the Clever HealthTM App you can:

- Initiate a Smart Virtual Care visit via an asynchronous questionnaire (download instructions below), chat, telephone, and video
- Access mental health chat resources 24/7
- Search discounts on over 55,000 FDA approved medications, 40% of which cost \$10 or less, at over 80,000 pharmacies nationwide

To do all of the above, we **highly encourage you to download the Clever HealthTM App on your smartphone.** This is crucial to getting the most out of your Smart Virtual Care, mental health resources, and RX discounts – it's important to note that the Clever HealthTM App does not work on your desktop or computer.

Access Smart Virtual Care via Clever HealthTM - you can download the Clever HealthTM App by either:

 Scanning the QR code using the camera on your mobile phone: Note: You do not need to take a picture of the QR code, simply tap the screen on your mobile phone to focus on the QR code. The active link will then appear. Click on the link to be taken to download the Clever HealthTM App.



Clicking on this link using your mobile phone
 <u>https://join.cleverhealth.ai/oneshare</u> and following the prompts to
 download.

Note: You cannot download the Clever HealthTM App on your desktop or laptop computer.

3. Going directly to the Apple App Store or Google Play Store, searching Clever HealthTM, downloading the app, and entering **Group Number 8101 Member Number 1000** when prompted.

Clever HealthTM Smart Virtual Care (Telemedicine) is available to Members without access to a smartphone by calling <u>(833) 387-9603</u>. Follow the prompts to be sent a text message or continue to speak with a care coordinator.

New Member ID cards have been mailed with updated Clever HealthTM information on **July 23rd**. Keep an eye out for yours!

Careington Dental Discount Network¹ update:

Also, if your Program offers Careington Dental, your network is changing. As of **August 1, 2021** the OneShare Member Community will be accessing the **Careington Dental POS Network**. Please confirm that your current Dental Provider participates in this Network:

How to Access Dental Discounts

- Step 1. To locate a participating Provider, Members may call
 (833) 387-9604
 or go online to access the online Provider search
 https://osh.solutionssimplified.com
- **Step 2.** When scheduling an appointment, please inform the participating Provider's office that you are a Member of the Careington POS Dental Network.
- **Step 3.** Members present your Member ID card upon arrival to receive savings.
- **Step 4:** The Provider will collect payment at the time of service. Members are responsible for paying the total bill, less the

If you have any questions, please reach out to Member Support at <u>(833)</u> <u>546-4478</u> or send an email below.

Contact Member Support

As always, thank you for being a OneShare Member. Your Membership and Contributions are what keep our Community strong, and we are confident that these new changes will help keep you and your family healthy and happy.

¹ Does not apply to Members who reside in Massachusetts.



Reminder: OneSource Member Portal is Live!

If you haven't logged into the new Member Portal, click on the button below. You may need to choose to **"reset your password"** option to log in. If you have run into any issues or have any questions, please reach out to Member Support.

Take Me to The Portal

Important Elixir RX Prescription Discount Network Update:



How To Raise Money For Your Church

There are lots of ways to raise money for your church, but many fall short of helping you reach all your goals. Combine a few of these ideas, including partnering with OneShare Health, and you'll be well on your way to making a real difference for your congregation! Effective **September 1, 2021**, Giant Eagle will no longer be a participating pharmacy in the Elixir (formerly Envision RX) Prescription Discount Program. You can access your prescription drug savings at other participating pharmacies nationwide including CVS, Walgreens, Rite Aid, Walmart, and Kroger, along with many other grocery chains and independent retailers. You can search for participating pharmacies by visiting <u>https://osh.solutionssimplified.com</u> or call Member Support for assistance.

Reminder: Hard Copy Guidebooks are No Longer Available

Should you need access to your Member Guidebook, click on the button below to visit your Member Portal for convenient online access.

See My Guidebook



Read the latest articles from the One Share, One Voice Blog by subscribing today!

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Join Us at the Finding Hope Music Festival Event!

Featuring local and national Christian musicians, plus DFW-area recovery and mental health organizations, you can get help and get connected while you rock out!

Where:

Oasis Community Worship Center 5612 Glenview Drive, Fort Worth, TX 76117

When:

August 28th Doors open at 2 pm CST



Watch our latest videos by subscribing to our YouTube channel!

Subscribe to Our Channel

Have Questions? Connect with Member Support today.

> SEND US AN EMAIL: MemberSupport@OneShareHealth.com

GIVE US A CALL: 833-546-4478

"Each of you should use whatever gift you have received to serve others, as faithful stewards of God's grace in its various forms."

I Peter 4:10 (NIV)

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The Prescription Discount and Membership Discount Programs are not sharing services and are not owned or operated by OneShare Health, LLC. These are made available to OneShare Members by Careington and Clever Health[™], or NBI depending on the Program or state in which the Member is enrolled.

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