



Dear Valued Member,

We'd like to thank you for being a Member of OneShare Health. After all, it's Members like YOU who make us Better Together!

As always, we are here to answer any questions you may have about your Membership with our Health Care Sharing Ministry, so read on below to get details on how to submit a Sharing Request and the ins and outs of health care sharing!

Still have questions? Reach out to Member Support Team at any time, and we'll get you taken care of.

[CONTACT MEMBER SUPPORT](#)

How Does Sharing Work?

Medical cost sharing is used to describe the collective effort to pay medical bills. When you are a Member of a Health Care Sharing Ministry, your Monthly Contribution is then used to share in other Members' medical bills and vice versa.

At OneShare Health, our Members voluntarily share medical expenses with one another. In order to request that some of your Eligible expenses be shared with other Members, you must submit a Sharing Request. This is done through your OneShareBox account, and here's how it works:



WATCH THE VIDEO

How Do I Submit a Sharing Request?

1. Each month, a portion of your Monthly Contribution is designated to your OneShareBox account.
2. When a health care need arises, select a Network Provider for medical assistance.
3. At the time of your Visit, present your Member ID card to your provider; the front desk should reference the Network Logo on the card. Providers can use the EDI # on the back of the card to submit bills electronically to OneShare.
4. If your provider is unwilling to submit a bill directly to OneShare, request a copy of the CMS HFCA 1500 and/or UB-04 form(s). Then, you may fill out and submit an Expense Sharing Request Form (available in your Member Portal), and fax or mail your completed form (CMS HFCA 1500 and/or UB-04 form, this standardized form can be obtained from your provider) to OneShare Health.
5. OneShare Health will determine Sharing Eligibility for your request. After we process your Form, and your request has been submitted for Member Sharing, OneShare will send you an Explanation of Sharing (EOS). Inside, you'll find 1) the charges from your health care Visit that have been shared by other Members, 2) the charges applied to your Individual Sharing Amount (ISA), and 3) any other charges that were not shared (i.e. what you are responsible for paying to your health care provider).
6. After that, congratulations! Your Sharing Request is fulfilled.

Want to learn more? Refer to your Membership Guidebook for more details on how to submit a Sharing Request.

Want to Switch to Another Program?

If you're finding that the Program you enrolled in is not providing an adequate level of service, let us help you meet your needs! Remember you have 10 days to change your Program without incurring any fees or answering further medical questions.

If you wish to upgrade or switch to another Program, contact [Member Support](#) by phone at (833) 546-4478, Monday through Friday, 7am – 7pm CST, and we'll be ready to assist you!



If you have any other questions or would like more information about how to submit a Sharing Request, you may contact Member Support by clicking below, visit our [OneShare Health Blog](#), or check out the [OneShare Health Knowledge Base](#)!

[CONTACT MEMBER SUPPORT](#)

Thank you for making us Better Together,

The Team at OneShare Health

We Want Your Feedback!

How comfortable do you feel with making a Sharing Request after reading this email?

[COMFORTABLE](#)

[NOT COMFORTABLE](#)

“Do not neglect to do good and to share what you have, for such sacrifices are pleasing to God.”

Hebrews 13:16 (ESV)

onesharehealth.com

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You received this email because you are an active Member of OneShare Health.

Have Questions? Reach out to Member Support at [\(833\) 546-4478](tel:8335464478).

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Enrollment in OneShare is not a contract for insurance. Participation in OneShare is voluntary. Enrollment as a OneShare member is voluntary, and the sharing of monetary contributions is voluntary. You are free to cancel your membership at any time. OneShare requests that a voluntary sharing contribution be made for each month you are enrolled, to facilitate the sharing of requests published on behalf of other members.

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